

**GOVERNMENT OF INDIA
CENTRAL WATER COMMISSION
RIVER DATA DIRECTORATE**

No. 04/21/2011-RDD/2119-22

Dated 16-05-2011

To,

✓ The Director,
Software Management Directorate,
Central Water Commission,
Sewa Bhawan,
R.K. Puram,
New Delhi-110606


Subject: Invitation for Bids for Providing Multiprotocol Label Switching (MPLS) Lease Line for Video Conferencing, Data Transfer and Internet Services for a period of one year at New Delhi, Hyderabad, Coimbatore, Bhubaneswar, Gandhinagar, Lucknow and Pune"- Clarifications / Addendum.

Sir,

An Invitation for Bids and Bid Document for Providing Multiprotocol Label Switching (MPLS) Lease Line for Video Conferencing, Data Transfer and Internet Services for a period of one year at New Delhi, Hyderabad, Coimbatore, Bhubaneswar, Gandhinagar, Lucknow and Pune was uploaded on CWC Web site. Based on the query raised by the perspective bidders, few Addendum/ Clarifications have been issued. A copy of the same is enclosed. This may please be published on CWC web site by ~~today~~ dated 18th May, 2011.

Yours faithfully,

Enclosure: As above


(Ram Jeet Verma) 16/05/11
Dy. Director

Copy to:

1. Notice board of R.D. Dte, CWC, New Delhi
2. Notice board of Sewa Bhawan, R.K. Puram, New Delhi
3. Cashier, R.D. Directorate alongwith 3 set of each Bid Documents for record and sale to the bidders.

**GOVERNMENT OF INDIA
CENTRAL WATER COMMISSION
RIVER DATA DIRECTORATE**

Dated 16-05-2011

Sub: Tender for Providing Multiprotocol Label Switching (MPLS) Lease Line for Video Conferencing, Data Transfer and Internet Services for a period of one year at New Delhi, Hyderabad, Coimbatore, Bhubaneswar, Gandhinagar, Lucknow and Pune"- Clarification on the specifications and Terms & Conditions.

With reference to clarifications asked by the bidders on Bid Document (Invitation of Bids No. 4/21/2011-RDD/MPLS/1 dated 21-04-2011) for Providing Multiprotocol Label Switching (MPLS) Lease Line for Video Conferencing, Data Transfer and Internet Services for a period of one year at New Delhi, Hyderabad, Coimbatore, Bhubaneswar, Gandhinagar, Lucknow and Pune published and uploaded on CWC Website in the last week of April, 2011, the following Addendum/Clarifications is issued:

| S. No. | Clarifications required | Clarifications by CWC |
|---------------|--|---|
| 1. | <p>This is in reference to Pg Number 15 under Technical Specification Point Number 2.</p> <p>As per the tender you have requested for last mile connectivity for all locations on Fiber or Copper.</p> <p>The VC Solution can successfully run on RF Licensed band also at all spoke locations. HUB location will be on Fiber.</p> | <p>The last mile connectivity and connectivity from POP to HUB should be on Fiber or copper only. No other form will be accepted.</p> |
| 2 | <p>It is asked that MPLS circuits should support Internet services, but you have not asked any Internet Leased Line and as per the industry standards Internet data should not flow by the MPLS N/W due to security reason.</p> <p>It is on the discretion of CWC if they want to do VC within their office locations over MPLS network or over Internet. Internet will be required if CWC office to some other locations over internet.</p> | <p>Internet services are not presently required but the system should be internet ready as on demand by CWC offices in future.</p> |

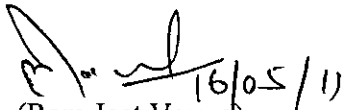


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| 3 | <p>As per the qualification information required and sub clause</p> <p>(a) Total Monetary value of works performed for each year of the last 3 years, it should be of total services of ONLY MPLS/LC.</p> <p>(b) What kind of report is required for financial standing?</p> <p>(c) Kindly describe this clause and mention, is it for all the services or concerned with MPLS only.</p> | <p>Section-III: Format for Qualification information</p> <p>(a) Total value of work performed means all types of works carried out by the Firm including MPLS.</p> <p>(b) Audited Balance sheet & Profit & loss accounts</p> <p>(c) Already clarified</p> |
| 4 | <p>As per the section- IV details of work and specification, Part-A, Name of works:</p> <p>(i) For Sr. NO. 1-7 Does bidder has to provide the MPLS links only or commissioning of your other equipments is also involved.</p> <p>For Sr. No. 8- Do bidder to provide the LAN N/W with all the video Work Stations/ Switches etc with approximate distance among them.</p> | <p>MPLS Connectivity has to be provided upto the VC System location in the V.C. Room.</p> <p>For Desk top VC System in Chairman, CWC room, LAN connectivity from VC Room (central Location) to Chairman's Room will be provided by the bidder.</p> <p>All VC Equipments will be provided by the M/s WIPRO Limited.</p> <p>All necessary equipments/Modem /Router/Switches /RJ45 Port shall be provided by the bidders. Connectivity will be required within 1.5m distance from the VC System.</p> |
| 5 | <p>Technical specification:</p> <p>(i) OEM equipment requirement is asked what that means, for MPLS N/W or for your other equipments.</p> | <p>OEM equipment requirement is for MPLS Network.</p> |
| 6 | <p>As per the clause 12 of Penalty:</p> <p>(i) Kindly arrange to provide the formula for calculating down time and penalty clause accordingly.</p> <p>(ii) Internet can not be provided with the same MPLS N/W due to security reasons, separate INT N/W is required for the same.</p> <p>(iii) How this clause can be implemented as you have not asked for any internet Network.</p> | <p>Since, Internet services are not required, hence penalty clause 12 (i) only will be applicable.</p> |



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| 7 | <p>Sec- IFB last point LAN based connectivity for desktop based Video conferencing System at the office of the Chairman, CWC Room No. No.- 315 (S), Sew Bhawan, R. K. Puram, New Delhi including hardware and software required.</p> <p>Pls explain the scope under this clause. What is to be covered under LAN based connectivity.</p> | <p>A Desktop VC System is to be installed at Chairman, CWC Room. To connect this system from the Central location at SewaBhawan, LAN connectivity will be required. LAN connectivity has to be provided by the bidder.</p> |
| 8 | <p>Section 2.e The bidder should have tie-up with OEMs/ VSAT Manufactures/VSAT Service Providers.</p> <p>VSAT is not required as part of this tender..... This clause may be removed.</p> | <p>Section 2e - Deleted</p> |
| 9 | <p>Section 2.g- The bidder with lease Core backbone is not allowed to bid.</p> <p>This clause should be removed.</p> | <p>Section 2g - Deleted</p> |
| 10 | <p>Section 2.h- The bidder should not use RF media for backhauling the link/ core media.</p> <p>The bidder can use RF access media (POP to customer site link). Getting Roof rights for erecting Pole for antenna installation at customer site shall be the responsibility of customer.</p> | <p>Any kind of permission other than those required directly from CWC, will be responsibility of the bidder. Bidders are requested to visit sites and obtain all necessary information in respect of installation site, building and permission required.</p> |
| 11 | <p>Section IV Technical Specification, Pt. 11 "Uptime requirement for all links is 99.98% or above"</p> <p>Normally MPLS service providers offer SLA for maximum 99.5% uptime. (The penalty may start if the uptime is below 99.5%)</p> | <p>Section IV Technical Specification, Pt. 11 "Uptime requirement for all links is 99.50% or above"</p> |

All the other Terms and conditions will remain the same.


 (Ram Jeet Verma)
 Dy. Director

